

RATE AND SERVICE AGREEMENT

PREPARED FOR

The following represents an agreement between **Le Meridien City Centre Bahrain PO Box 18394, Sheikh Khalifa Bin Salman Highway, Al Seef, Manama, Kingdom of Bahrain** and **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)**

ORGANIZATION: **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)**

CONTACT:

Country: Bahrain

(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE) CORPORATE GUEST ROOM RATES

We are pleased to extend the following Special Rates to **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)** business traveler's beginning January 1st, 2019 THROUGH December 31st, 2019

Corporate Rates				
Superior Room Single	Superior Room Double	Club Room	Junior Suite	Oriental Suite
50	58	75	120	170

- Complimentary buffet breakfast is included.
- The above rates are quoted in Bahraini dinars (BHD).
- Rates are subject to 10% Service Charge, 5% Government Levy and 5% VAT (value added tax) per room per night (21.30% compounded). The VAT will be added to the rates once it is implemented by the government of the Kingdom of Bahrain.
- Rates are offered on the understanding that the company will book a minimum of 20 individual room nights throughout the contracting period.
- These rates are NON-LAST ROOM AVAILABILITY and are net non-commissionable.
- Throughout the next year we will review the volume of room nights actualized by **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)** Le Meridien City Centre Bahrain reserves the right to re-evaluate your productivity quarterly to see if your volume continues to warrant this discount.
- Rates are valid for individual bookings only, up to 9 rooms
- Rooms and corporate rates are subject to availability at the time of booking. Best available rates will be offered when corporate rates are unavailable including "Special Events"

For specific details on each room category, applicable benefits, and other facilities of the hotel, kindly visit www.lemeridienbahraincitycentre.com

To book please contact the Reservations Department on:

Tel +973 1717 1111
 Fax +973 1717 1555
 E-mail reservations.bahrain@marriott.com

SPECIAL EVENTS:

During the below mentioned special event dates, a BHD 20 supplement will apply

Event	Dates
KSA School Holiday	07 Mar – 16 Mar 2019 / Dates subject to change
Bahrain Formula 1	26 Mar – 31 Mar 2019 / Dates subject to change
Eid Al Fitr	14 Jun – 18 Jun 2019 / Dates subject to change
Eid Al Adha	21 Aug – 25 Aug 2019 / Dates subject to change

Check-in/ Check-out time:

Check-in time is 3.00 pm on the day of arrival

Check-out time is 12.00 pm on the day of departure

Please note that late check-out is subject to room availability and charges will apply

CANCELLATION AND NO SHOW:

- Reservations must be guaranteed with a valid credit card or through approved credit facilities at the time of booking. Failure to guarantee a reservation 24 hours prior to arrival may result in the hotel cancelling the booking without prior notification.
- Reservations may be cancelled 24 hours prior to arrival without charge. Cancellation received less than 24 hours' notice will be subject to a one-night late cancellation charge.
- During 'Special Events' reservations may be cancelled 7 days prior to arrival date without charge, cancellations received 6 days or less will be subject to full stay cancellation charges.
- Should the guest not arrive at the hotel on the date of check-in, a no-show charge of one night will apply. Please note that during 'Special Events', full stay charges will apply.

Airport Transfers to and from Bahrain International Airport:

Airport transfers from Bahrain International Airport can be arranged through the hotel upon request and at a charge.

Group Rooms & Meeting Requirements:

Should you have any group requirements (10 rooms or more) or any enquiry for conference and banqueting facilities, kindly contact me for special rates & further information.

Complimentary benefits for guests staying in all rooms and suites Categories:

- Wireless internet access for all guests
- Complimentary wake-up call
- Complimentary fruit basket on arrival upon request
- Tea & coffee station in all guest rooms
- Use of health club including a fully equipped gymnasium
- Complimentary local daily newspaper upon request
- Two small bottles of mineral water on a daily basis

Complimentary benefits for guests staying in CLUB Rooms:

In addition to the benefits already stated above:

- Late Check-out until 3 pm
- Complimentary access to the Club Lounge
- Breakfast, afternoon tea, selected drinks and refreshments and all-day beverages served in the Club Lounge
- Internet access in Club Lounge
- Pressing of one item per stay
- Please note that these benefits are subject to change without prior notice

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The Le Meridien Club Lounge:

Open from 6:30 am until 11:00 pm

The Le Meridien Club Lounge serves as a relaxing hub for guests. This area offers below facilities:

- Refreshments available all day
- Breakfast from 6:30 am - 11:00 am
- High Tea from 2:30 pm - 4:30 pm
- Selected drinks & beverages from 6:30 - 8:30 p.m.
- Computers available as well as complimentary Wi-Fi access

Visa Options:

Business visas can be arranged through the hotel at the charge of BHD 40 per visa. Please note that at least 7 working days are required for visa process. For complete information on the visa process and application please contact the Reservations Department (rates are subject to change at any time without prior notice)

BILLING PROCEDURES:

All guestroom charges including room and tax and/or incidentals will be the responsibility of the individual traveler. If a traveler does not have a credit card, a cash deposit will be required upon check-in at the front desk.

Invoices can be billed directly to the company if there is a valid credit facility agreement between the company & the hotel, otherwise a bank transfer is required for the room charges prior to the guest's arrival to the following address:

Account Name: MAF Properties BH Le Meridien

Name of Bank: HSBC Bahrain

Bank Code: BBMEBHBX

IBAN: BH87BBME00001578756007

Address: P.O. Box 57, Manama, Bahrain

Bank Account Currency: Bahraini Dinars (BHD)

FORCE MAJEURE:

The company agrees that should any event occur due to reasons beyond the control of the management of the hotel, that include such acts of war, an unscheduled period of public mourning, floods, severe weather, national lockouts, strikes, epidemics or others of a similar nature in Bahrain, the hotel reserves the right to amend or terminate this agreement with immediate effect.

COMMITMENT:

Le Meridien City Centre Bahrain commits to honor these rates and **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)** agrees to communicate with its frequent travelers, naming Le Meridien City Centre Bahrain as one of its preferred hotels in Manama, Kingdom of Bahrain

As part of our agreement with **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)** we will provide the following:

- Quarterly Performance Updates. These easy-to-read updates will include information on the number of room nights utilized per month, day of week usage, booking sources, travel agency usage, and room night usage, volume commitments and achievements.
- Semi-Annual Review Meeting. This semi-annual update will give you a complete picture of your traveler's use of the **[MARRIOTT HOTEL/HOTELS]** noted in this agreement. We will review your room night production, reservation sources, total hotel revenues, and traveler satisfaction. The Semi-Annual Review meeting will provide us an opportunity to sit down face-to-face and discuss any particular challenges or concerns that you or your travelers may have with **Le Meridien City Centre Bahrain**. We will also review our strategic plan for assisting your company to obtain room night production, discuss results, and talk about upcoming initiatives.

GLOBAL ANTI-CORRUPTION POLICY:

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(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE) acknowledges that **Le Meridien City Centre Bahrain**, its management company and/or their respective affiliates may be subject to, and required to comply with:

- I. the United States Foreign Corrupt Practices Act of 1977, the UK Bribery Act 2010, and other similar laws that prohibit the offering, making or receiving bribes or other inappropriate payments; and
- II. laws that prohibit or restrict **Le Meridien City Centre Bahrain** from doing business with certain persons, entities or governments because of economic sanctions, trade sanctions or trade embargoes imposed, administered or enforced from time to time by any government, including the U.S. Treasury Department's Office of Foreign Assets Control and the U.S. Department of State,

(together the "Anti-Corruption and Sanctions Laws").

(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE) acknowledges and agrees that **Le Meridien City Centre Bahrain**, its management company and/or their respective affiliates, in furtherance of any of their obligations in respect of the Anti-Corruption and Sanctions Laws, may take any and all actions deemed necessary in their sole discretion to ensure continued compliance with the Anti-Corruption and Sanctions Laws, including, without limitation, immediate termination of this corporate contract upon notice without liability.

POLICY:

Marriott International, Inc. ("Marriott") is committed to complying with obligations applicable to Marriott under applicable privacy and data protection laws, including to the extent applicable EU data protection laws. Hotel shall comply with the then-current Marriott Group Global Privacy Statement (the "Privacy Statement," currently available at <http://www.marriott.com/about/privacy.mi>) with respect to any personal data received under this Agreement.

Without limiting the foregoing obligation, Hotel has implemented measures designed to: (1) provide notice to individuals about its collection and use of their personal data, including through the Privacy Statement; (2) use such personal data only for legitimate business purposes; (3) provide means by which individuals may request to review, correct, update, suppress, restrict or delete or port their personal data, consistent with applicable law; (4) require any service providers with whom personal data is shared to protect the confidentiality and security of such data; and (5) use technical and organizational measures to protect personal data within its organization against unauthorized or unlawful access, acquisition, use, disclosure, loss, or alteration.

(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE) will obtain all necessary rights and permissions prior to providing any personal data to Hotel, including all rights and permissions required for Hotel, Hotel affiliates, and service providers to use and transfer the personal data to locations both within and outside the point of collection (including to the United States) in accordance with Hotel's privacy statement and applicable law. Notwithstanding any other provision, Hotel may use an individual's own personal data to the extent directed by, consented to or requested by such individual

HOLD HARMLESS CLAUSE:

The client agrees, to the fullest extent permitted by law, to protect, indemnify, defend and hold harmless MAF (LLC) as the owner of **Le Meridien City Centre Bahrain** and all Marriott entities and their affiliates and employees against and from all claims, liability, damages, losses and expenses, including attorney's fees howsoever the same maybe caused by reason of any suit, claim, demand, judgment or cause of action initiated by any person or entity arising or alleged to have arisen directly or indirectly out of the performance of the client work or obligations under this agreement.

SAFETY & ACCEPTABILITY:

The hotel reserves the right to exclude or eject any person from a function or the resort premises without liability if in the hotel's opinion such a person is acting in an objectionable, unruly or inappropriate manner or is not respecting the resort's rules and regulations. If the hotel has reason to believe that an act from a guest will affect the smooth running of the resort's operations, its security and reputation, it reserves the right to cancel the guest's stay at any time without liability or refund.

FREQUENT GUEST PROGRAM:

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Any **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)** business traveler may become a member of the Marriott Rewards, The Ritz-Carlton Rewards, and/or Starwood Preferred Guest (SPG) programs (each, a "Loyalty Program") at no cost and with no minimum stay. The Loyalty Programs are frequent guest programs designed to provide awards and benefits for individuals that stay at any participating Marriott Hotel. A sample of benefits that the member receives are: airline miles, points to be used towards free nights at any participating Marriott Hotel, vacation packages, express check-in and check-out. Membership application forms may be obtained at our Front Desk upon check in, or accessed through Marriottrewards.com.

To accept this agreement, please sign and return the enclosed copy. Upon receipt of the executed agreement, we will enter your special corporate rate into our system. Please keep a copy of this agreement for your records. In the event a fully signed original of this Agreement is not received by [30.07.2019]; **Le Meridien City Centre Bahrain** reserves the right to renegotiate these terms.

VALIDITY OF CONTRACT:

Date contract issued on 23.07.2019

Validity of contract: Date of issue until 31st December 2019

SIGNATURES:

Approved and authorized by **(ROYAL COMMISSION JUBAIL & YANBU - JUBAIL UNIVERSITY COLLEGE)**

Name: AHMED ALKAYAL

Signature: _____

Title: PR specialist

Date: 24-7-2019

Approved and authorized by Hotel:

Name: Zee bassila

Signature: _____

Title: Complex Director of Sales

Date: _____